

What is the Home Improvement and Structural Alterations Program (HISA)?

The HISA program provides funding for disabled Veterans to make home improvements necessary for the continuation of treatment or for disability access to the home, essential lavatory and sanitary facilities.

Who is eligible for the HISA Program through the FMP?

Disabled Veterans may be eligible for HISA when it is determined medically necessary or appropriate for the effective and economical treatment of the service-connected disability.

Is there a cost limitation?

Yes. Lifetime home improvement benefits may not exceed \$6,800.00 (U.S.). Any costs that exceed \$6,800.00 (U.S.) will be the Veteran's responsibility.

How do I apply for home improvements?

You must submit the following documentation to the FMP Office:

- A letter from you describing your physical disability and a description of the home improvement and/or structural alteration you are requesting.
- A statement from your attending physician or therapist. This statement should describe your physical condition/disability, why the home modification(s) are medically necessary or appropriate for the effective and economical treatment of your service-connected disabling condition.
- A drawing of the work to be undertaken. This drawing can be hand sketched. It should include the height, width and length dimensions. It does not have to be a formal blueprint or architectural drawing.
- A completed, signed home ownership or a rental lease form with a letter from your landlord agreeing with the modifications if required.
- A completed and signed VA Form 10-0103, Veterans Application for Assistance. A copy of this form is attached.
- Documentation verifying that the provider/contractor is licensed/bonded.
- An itemized cost estimate of the proposed improvement and/or structural alteration from your provider/contractor.

Do I have to contact the FMP Office prior to starting the alterations in my home?

Yes. Preauthorization must be obtained before beginning any alterations to your home; otherwise, HISA benefits will be denied.

Will the VA be responsible for the maintenance of the altered or installed items?

No. The VA will not assume any responsibility for the maintenance or upkeep of the altered or installed items in your home.

Who should I contact for further information on the HISA Program?

You can write to the Department of Veterans Affairs Health Administration Center, Foreign Medical Program, PO Box 469061, Denver, CO 80246-9061. You can also reach us by telephone at (303) 331-7590 or by fax at (303) 331-7803.

How do I get more information?

- Check out our web site at www.va.gov/hac, select Foreign Medical Program
- Write us at the PO Box 469061, Denver, CO 80246-9061
- To contact us by email, please go to this web link and follow the directions for submitting secure email: <http://www.va.gov/hac/contact>
- Call 303-331-7590
- Fax information to 303-331-7803.